



ELLICSR

Volunteer Role Description

Volunteers at ELLICSR will help to provide patient-centred care by ensuring patients and families receive accurate and up-to-date health information in the form of books, websites, videos and pamphlets. They will also be able to help patients navigate the different educational programs which occur at Princess Margaret Hospital, ELLICSR and in the community.

Duties and Responsibilities	
1.	Welcome and offer support to patients, family and friends, staff
2.	Ensure that the collection of brochures and pamphlets in the ELLICSR resource library is stocked and up to date
3.	Provide information and emotional support
4.	Open the Center
5.	Close the Center
6.	Greet Patients for the Survivorship Consults and support clinician as needed
7.	Greet patients for the Young Adult Survivor Consults and support clinician as needed
8.	Greet patients for the Patient Education Classes and support clinician as needed